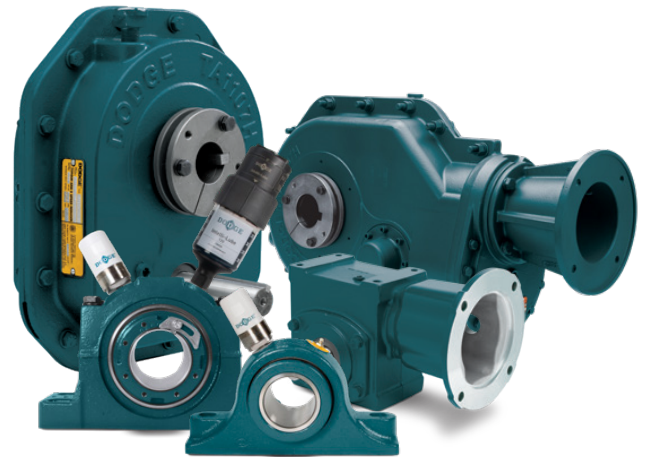


Field Services

Your partner for expert, on-site service and technical support

As industrial operations face shortages with personnel and skill sets in their workforce, external support can help overcome the labor challenges. Dodge® expert service technicians with proven experience in the field are available for on-site assistance to ensure your Dodge mechanical and digital solutions—from mounted bearings and gearboxes to couplings and sensors—are properly installed, commissioned, and maintained.

Backed by over 145 years of industry leadership, our field services are ideal to help you increase reliability and keep your operations running smoothly—maximizing uptime and minimizing ongoing maintenance costs.



Pre-installation

Our team is your partner to set your operations up for success, before our expert technicians even step foot on-site.

- Customer site analysis
- Solution proposal
- Pre-planning and OPTIFY™ platform setup

Installation and commissioning

Ensuring your products are installed and set up properly is a critical phase where our expertise is necessary to ensure long-term, trouble-free operations.

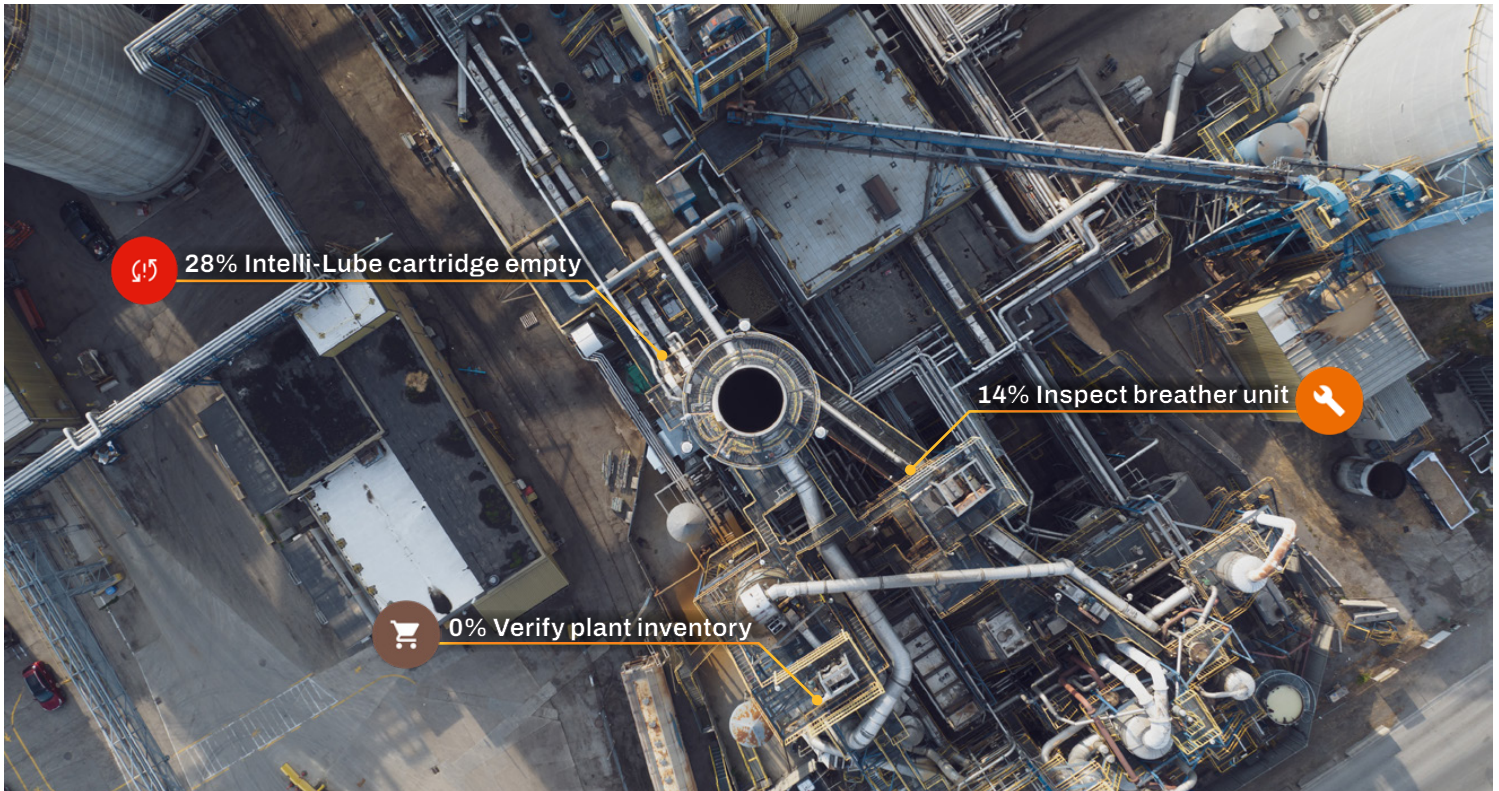
- Hands-on training
- On-site installation services
- Commissioning assistance

Post-installation

Once your products are installed, our technicians can establish ongoing support to empower your team with the tools and resources to avoid costly unplanned downtime, minimize maintenance costs, and maximize production output.

- Verification of product performance
- OPTIFY user training
- OPTIFY alert and alarm adjustment
- Detailed installation reports





OPTIFY solutions ongoing service*

Our team can provide recurring maintenance of OPTIFY products at your facility, ensuring your sensor technology continues to operate smoothly with professional maintenance and troubleshooting support—so you can stay connected without lifting a finger.

- Replacement of broken Intelli-Lube® lubrication lines and fittings, low or empty cartridges, drive units, and batteries
- New Intelli-Lube cartridge commissioning in the platform
- Gateway connectivity troubleshooting
- Performance Sensor checks and replacements

*User-provided materials required for services



Schedule expert services today by contacting us at:
fieldservices@dodgeindustrial.com
 +1 864 297 4800

